



# SliceNet Webinar Cognitive, Slice-Level QoE Management

WEBINAR HOST: KENNETH NAGIN, IBM HAIFA RESEARCH LAB DATE: 17 MARCH 2020 TIME: 11:00 CET

slicenet.eu



# Introduction

#### Terminology

- Cognition (Artificial Intelligence, Machine Learning, Big Data)
- Quality of Service (QoS)
- Quality of Experience (QoE)
- Vertical (network slice user)
- Network Service Provider (NSP)
- Digital Service Provider (DSP)
- Plug & Play (P&P) Plugin

#### Goals 🗆

- Cognitive Driven Problem Determination (Predict problem before QoE degrades)
- Cognitive Driven Remedial Actuation (Automate network optimization)
- Vertical in the loop



# Webinar Agenda

#### Agenda

- Purpose/Objectives (Why is Cognition required for Slice QoE Management?)
- Requirements and challenges (Why is it hard?)
- Technical approaches for design and prototyping (What are the basic building blocks?)
- Technical achievements (What did we actually do?)
- Industry Vertical applications/contributions (How does it apply to the real world?)
- Summary of innovations (rap-up and time for more questions)



Purpose/objectives

# Why use cognition for slice QoE management?

- Many workloads, dynamic traffic patterns
- Must constantly adapt, anticipate
- Multiple data sources, multiple owners, multiple semantics, multi-layering, multidomain
  - Must combine sources, interpret, predict outcomes
- □ E2E Quality of Experience (QoE) per slice
  - Must derive QoE from Quality of Service (QoS)
- Explosion of possible per slice states and possible configuration
   Must scale

Traditional problem determination, e.g. thresholding, not adequate.

**Cognition Required** 



requirements and challenges

# Challenges

Combine Cognition with "traditional" network operations management
 Event-action, policies

- Many machine learning methods
- Allow easy integration of new analytics
- Big Data management
- Many sources and Many components using data

#### Harmonize under single architecture

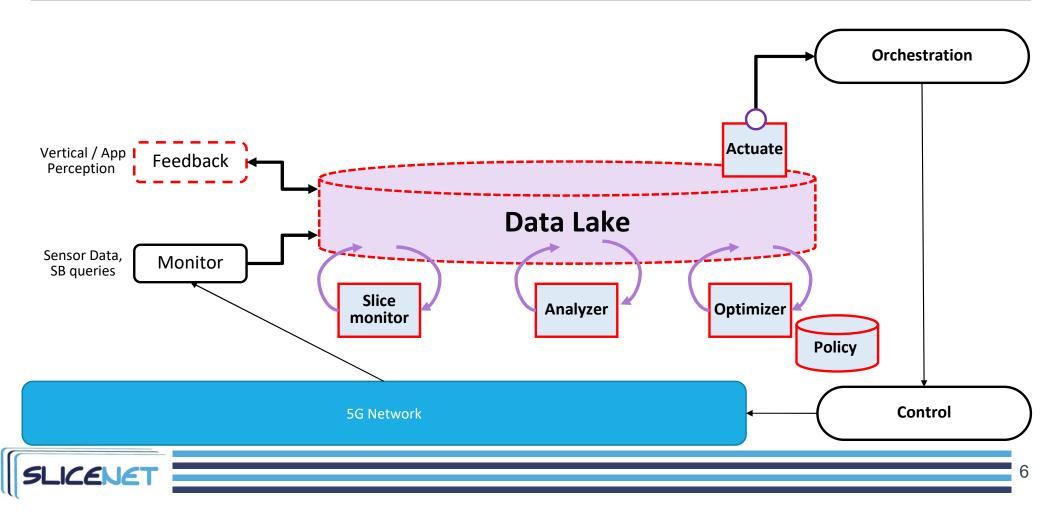
Allow mix-and-match of different tools, orchestrate cognition across layers and domains
 One paradigm for both NSP and DSP

- Quality of Service (QoS) vs Quality of Experience (QoE)
  - Network level QoS KPIs do not reflect E2E QoE
  - Must estimate and predict actual QoE



### Cognitive driven

problem determination, prediction and remedial actuation

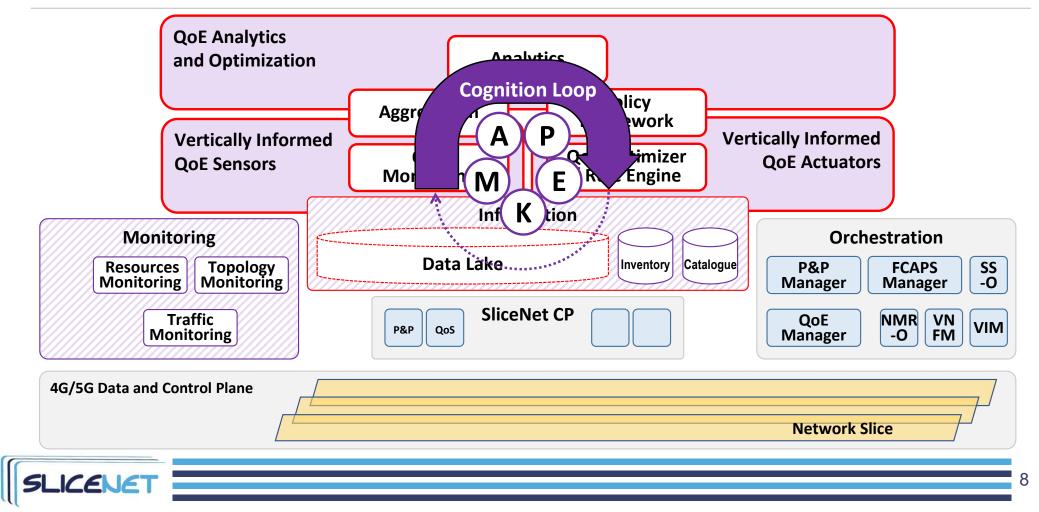


Technical approach for design and prototyping

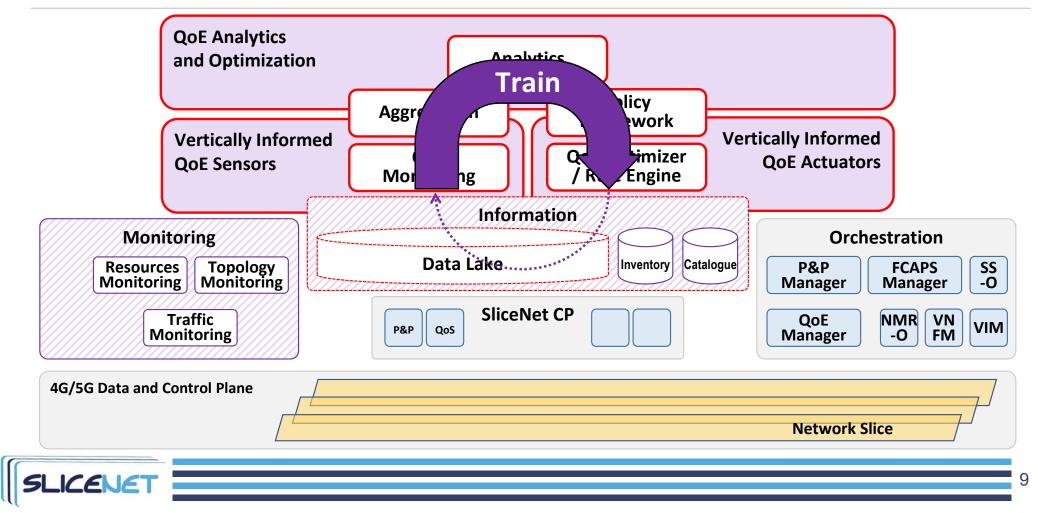
### SliceNet Architecture

			P&P Plugin		OSA				SliceNe Service Acces Sub-Plan
Aggro	egator Rul	e Engine	Analyzer	QoE Optimize	r Policy Framework	SliceNet Cognition Sub-Plane	P&P Manager	Service & Slice Orch. (SS-O)	)
		Data Lake			Inventory	Catalogue	QoE Manager	Resource Orch. (NMR-O)	)
	Aggregate Data Resource Data	Analytic Output	External Inp Topology D	<b></b> : ⁻	Inform	SliceNet nation Sub-Plane	FCAPS Manager		SliceNe Orchestratio
Monit Sub-Pl Resour Monit	rce Traffic	Topology Monitor	Control Plane RAN Ada RAN Cont	pter MEC-C	Control QoS Contro	aul Adapter DPP Adapte	er WAN Adapter	VNF Manager (VNFM)	Virtual Infra. Manager (VIM)
				4	G/5G Network (D	ata and Control) Plane	2		
	ENET								

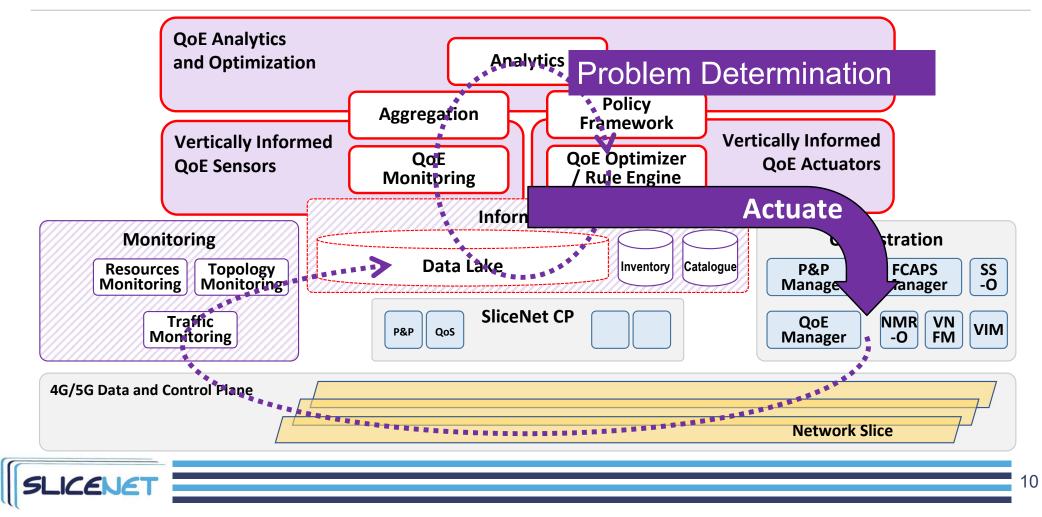
# MAPE-K cognitive management loop



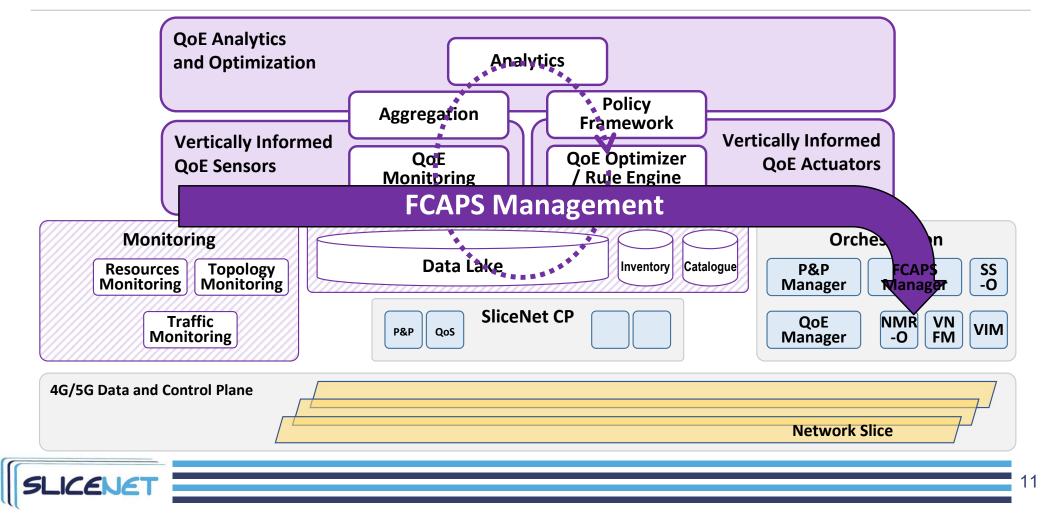
# Learn/train: generate knowledge (as policy)



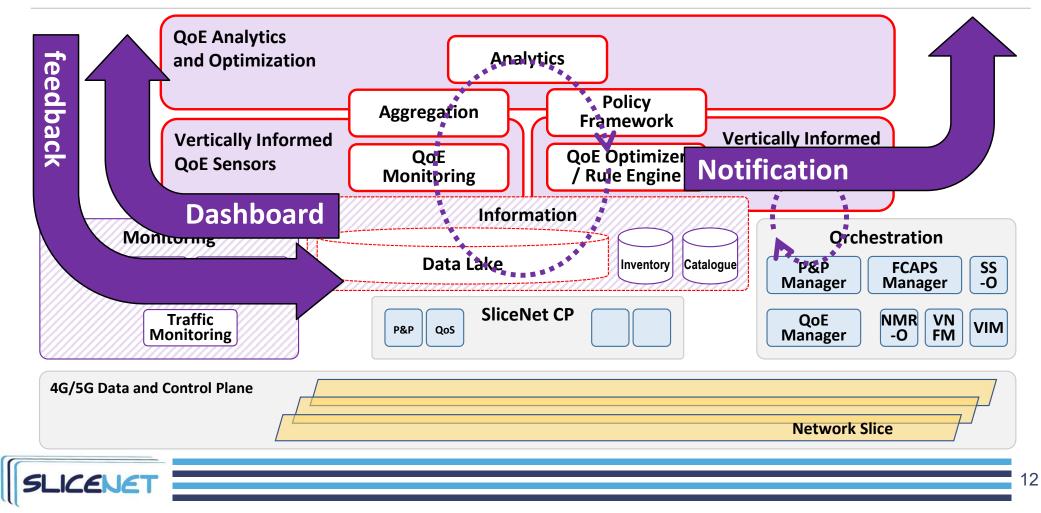
### **Cognitive Driven Remedial Actuation**



### FCAPs management: short loop



# Vertical In the Loop (Plug & Play Plugin)



Technical achievements & Vertical UC

#### Three Use Cases

Use Case	ML Model	Model Type	Remedial Actuation	Quality of Experience (QoE)
Smart Grid	Predict RAN degradation and RAN failures from alarm data	Neural Network	<ul> <li>Modify slice network parameters (bandwidth),</li> <li>Failover to new RAN</li> </ul>	Power grid under constant observation and control.
Smart City	Detect performance degradation due to Noisy Neighbours	Random Forest	<ul> <li>Bandwidth</li> <li>VNF scaling (VM Scaling),</li> <li>VNF migration (VM Migration)</li> </ul>	All signals from light sensors received as usual. No lose of control of lights.
eHealth	<ul> <li>Anomaly Detection:</li> <li>Data from ambulance mobile plug-in</li> <li>Observe network behavior for the last 5 minutes in order to forecast the signal strength degradation within the future 5 minutes.</li> </ul>	Random Forest	<ul> <li>Traffic Re-direction within same NSP</li> <li>Hand-Over to another NSP</li> </ul>	No degradation in video stream noticed by health workers.

# Prototyping

Delivered SW components prototypes and interfaces available at SliceNet Git:

- ✓ QoE REST Client: <u>https://gitlab.com/slicenet/qoe-rest-client</u>
- ✓ QoE Plugin: <u>https://gitlab.com/slicenet/qoe-plugin</u>
- ✓ QoE Optimizer: <u>https://gitlab.com/slicenet/qoe-optimizer</u>
- Policy Manager: <u>https://github.com/onap/policy-engine</u>, Docker: nexus3.onap.org:10001/onap/policy-pe
- ✓ RAN NS Prediction Model: <u>https://gitlab.slicenet.oteresearch.gr/jose-nuno-sousa/cog-demo</u>



Summary of innovations

#### Innovations

- Cognitive-driven state analysis and problem determination
  - Multiple ML Model Support
  - One paradigm for both NSP and DSP
- Cognitive-driven remedial actuation
  - Cognitive-driven triggers
  - Cognitive-driven policy framework
  - Actuators de-coupled from triggers (reusable)
- Cognitive-Driven & Traditional Network Management Integration
- □ Slice aware, vertical in the loop
  - Plug & Play Plugins
  - Vertically-informed Quality of Experience (QoE) sensors
- Data Lake
  - Data Sharing
    - Between monitors and Cognitive Sub-Plain
    - Between NSP and DSP
  - Component Decoupling



### **Further Information**

Website: <a href="https://slicenet.eu/">https://slicenet.eu/</a>

Email: contact@slicenet.eu

Further information: <a href="https://slicenet.eu/publications/">https://slicenet.eu/publications/</a>

SliceNet Open source contributions: <u>https://slicenet.eu/software-contributions/</u>



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